

# Lyons Systems and BreakerPRO Privacy Policy

Last updated: 24 May 2018

Respect for your privacy is a key priority. Since we created BreakerPRO we've tried to build our application with a set of strong privacy principles in mind.

The BreakerPRO applications (mobile and desktop) provide stock management, sales and invoicing services for our subscribing customers. Our Privacy Policy helps explain our information practices. For example, we talk about what information we collect and how this affects you. When we say "Lyons Systems", "BreakerPRO", "our", "we" or "us" we're talking about Lyons Systems LTD. This Privacy Policy ("Privacy Policy") applies to all of our apps, services, features, software, and website (together, "Services") unless specified otherwise

## Information You and We Share

You share your information as you use our Services, and we share your information to help us operate, provide, improve, understand, customise, support our Services.

- **Account Information.**
  - Your names
  - Your business name
  - Your business address
  - Your business email address/es
  - Your contact telephone number/s
  - Your mobile telephone ID (if using the mobile app)
  - Your Teamviewer ID/s (and passwords if supplied)
- **The information you enter.** Any vehicle and part information you enter is stored locally on the designated "Server PC". This includes the images you take and attach. This data is then uploaded to our secure servers and published on matchapart.com and your own website if powered by BreakerPRO.

- **Third-Party Providers.** We work with third-party providers to retrieve vehicle information from an entered registration number. They do not receive any of your information.
- **Third-Party Services.** When you use third-party services that are integrated with our Services, they may receive information about what you share with them. For example, if you use ebay, they will receive information about what you share with them. If you interact with a third-party service linked through our Services, you may be providing information directly to such third party. Please note that when you use third-party services, their own terms and privacy policies will govern your use of those services.

## How We Use Information

We use all the information we have to help us operate, provide, improve, understand, customise, support, and market our Services.

- **Our services.** We operate and provide our Services, including providing customer support, and improving, fixing, and customising our Services. We understand how people use our Services, and analyse and use the information we have to evaluate and improve our Services, research, develop, and test new services and features, and conduct troubleshooting activities. We also use your information to respond to you when you contact us.
- **Safety and security.** We verify accounts and activity, and promote safety and security on and off our Services, such as by investigating suspicious activity or violations of our Terms, and to ensure our Services are being used legally.
- **Communications about our services.** We communicate with you about our Services and features and let you know about our terms and policies and other important updates.
- **No third-party ads.** We do not allow third-party ads to appear on BreakerPRO. We have no intention to introduce them, but if we ever do, we will update this policy.

## GDPR purpose of processing

GDPR says that we are allowed to use personal information only if we have a proper reason to do so which may be:

- To fulfil a contract we have with you; or
- When it is our legal duty; or
- When it is in our legitimate interests; or
- When you consent to it.

When subscribing to BreakerPRO you are entering a contract with us. For us to fulfil that contract the information we hold, outlined above, is essential.

A legitimate interest is when we have a business or commercial reason to use your information. But even then, it must not unfairly go against what is right and best for you. If we rely on our legitimate interests, we will tell you what that is.

## Who has access to your information?

We reserve the right to pass any or all of your personal information to the police or any other law enforcement agency for the purposes of:

- Compliance with any of our legal obligations;
- Crime detection or prevention;
- Your misuse, or suspected misuse, of our website or BreakerPRO applications.

Where your contact relates to any legal proceedings or prospective legal proceedings against us, we may need to pass your personal information onto our insurers and legal advisers for the purposes of assessing any such proceedings. We may also be required to share your personal information if we are under a duty to do so in order to comply with any legal obligation or to protect our rights, property or the safety of our business, customers, suppliers or employees. This includes exchanging information with other companies and organisations for the purposes of fraud protection.

We will also share your personal information with our third party suppliers involved in the data hosting services of the BreakerPRO application;

Apart from the data hosting services, we will not disclose your personal information to any third parties without your consent, unless we are satisfied that they are legally entitled to the information. Where we disclose your personal information to a third party, we will have regard to the data protection principles.

We will not:

- Sell your personal information to third parties; or
- Share your personal information with third parties for marketing purposes (unless you have given your consent for us to do so).

## How can you find out about and update your information?

You have the right to ask for a copy of the personal information that we hold about you.

If you wish to do so, please contact us:

- By email at [sales@breakerpro.co.uk](mailto:sales@breakerpro.co.uk)
- By post - Lyons Systems, 28 Bramble Avenue, Larbert, Falkirk, United Kingdom, FK54ZL

In order to fulfil your request, we may need to first verify your identity.

Any questions regarding this Privacy Policy can be sent to us using the same contact details above.

The accuracy of your information is also important to us. If you change contact details or if you believe that any of the other personal information we hold is inaccurate, incomplete or out of date, please contact us:

- Via the support system
- Via the live chat – [www.breakerpro.co.uk/livechat](http://www.breakerpro.co.uk/livechat)

- By email at sales@breakerpro.co.uk
- By post - Lyons Systems, 28 Bramble Avenue, Larbert, Falkirk, United Kingdom, FK54ZL
- By telephone - 01324 460 460

In addition to your rights set out elsewhere in this Privacy Policy, you also have the right to:

- Request details from us of the recipients of your personal information or the categories of recipients of your personal information, if it is supplied by us to any third parties;
- In certain circumstances have the processing of your personal information restricted;
- In certain circumstances be provided with the personal information that you have supplied to us, in a portable format that can be transmitted to another company;
- In certain circumstances not to be subject to a decision that is based solely on automated processing which would have a legal or significant impact on you.

If you wish to exercise any of the rights set out above, you must make the request in writing addressed to the "*Data Protection Representative*" using one of the methods set out in the "*How can you find out about and update your information?*" section of this Privacy Policy.

### Withdrawal of consent

If you have provided your consent for us to process your personal information, you have the right to withdraw your consent at any time. This will not affect the legality of our consent based use before you withdrew your consent.

If you wish to exercise your right to withdraw your consent, you must make the request in writing addressed to the "*Data Protection Representative*" using one of the methods set out in the "*How can you find out about and update your information?*" section of this Privacy Policy.

## The right to object and deletion

You have the right to object to our use of your personal information, or to ask us to delete, remove, or stop using your personal information if there is no need for us to keep it. This is known as the "*right to be forgotten*".

There may be legal or other reasons why we need to keep or use your information, but please tell us if you think that we should not be using it.

We may sometimes be able to restrict the use of your personal information (although in doing so this may affect your ability to continue using your account). This means that it can only be used for certain things, such as legal claims or to exercise legal rights. In this situation, we would not use or share your information in other ways while it is restricted.

If you object to our processing of any of your personal information, you must make the request in writing addressed to the "*Data Protection Representative*" using one of the methods set out in the "*How can you find out about and update your information?*" section of this Privacy Policy.

## How we keep your data secure

We and our third party suppliers use reasonable and up to date security methods to keep your data secure and to prevent unauthorised or unlawful access to your information.

## Transferring your personal information outside the European Economic Area ("EEA")

We will not transfer your personal information outside the EEA unless such transfer is compliant with the GDPR. This means that we cannot transfer any of your personal information outside the EEA unless:

- The EU Commission has decided that another country or international organisation ensures an adequate level of protection for your personal information; or

- The transfer of your personal information is subject to appropriate safeguards, which may include:
- Binding corporate rules; or
- Standard data protection clauses adopted by the EU Commission; or
- One of the derogations in the GDPR applies (including if you explicitly consent to the proposed transfer)

## Updates to our Policy

We may amend or update our Privacy Policy. We will provide you notice of amendments to this Privacy Policy, as appropriate, and update the “Last Modified” date at the top of this Privacy Policy. Your continued use of our Services confirms your acceptance of our Privacy Policy, as amended. If you do not agree to our Privacy Policy, as amended, you must stop using our Services. Please review our Privacy Policy from time to time.

## Contact Us

If you have questions about our Privacy Policy, please [contact us](#).

Lyons Systems  
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